

SPEAK UP

You are in control of your healthcare

Speak up if you have questions or concerns and if you do not understand, ask again. It is your boy and you have the right to know.

Pay attention to the care you receive. Make sure you are getting the right treatment and medications by the right healthcare professionals.

Educate yourself about your diagnosis, medical tests and treatments you are undergoing.

Ask a trusted family member or friend to be your advocate.

Know what medications you take and why you take them. Medication errors are the most common healthcare error.

Use a hospital, clinic, surgery center or other type of healthcare organization that has been evaluated and meets quality standards for the industry. Such evaluations can be provided by The Joint Commission.

Participate in all decisions about your treatment. You are the center of your healthcare team.